



SSP

Product Data Sheet

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SSP is a Media Server, which supports ASR/TTS, but is able to implement prompts/DTMF based VXML 2.1 scripted IVR on its own. It supports redundant architecture and is able to provide call processing in SIP or TDM networks (Intel TDM card required). SSP is a very cost effective solution. Please contact IEC for details.

Features:

- VXML 2.1
- SRGS, NLSML, SSML
- ASR-MRCP (Nuance, IBM WebSphere)
- TTS-MRCP (Nuance, Cepstral)
- Conferencing
- Outbound Calling
- Call Analysis (Answering Machine Detection)
- Call Burst (Forking)
- Call Bridging with Transcoding
- Voice Activity Detection
- Object Library, Sample Applications
- Call Transfer upon external request
- More information at www.iec-sw.com
- 2 Level Transparent Media Cache for HTTP
- Facilities for external call control integration

Capacity:

- Maximum Media Sessions per server:
G.711 @20ms—300 sessions @3.0 MHz;
G.729 100 sessions
- Conferencing:
G711—200 sessions
G729—50-200 sessions

Management and Monitoring:

- GUI
- CSTA (External transfer request)

Development Interfaces:

- VXML
- VXML Objects—all IVR operations supported: play, record, recognize, speak, etc ...
- Low Level IVR Interface: play, record, etc ...
- Direct access to the browser environment

OS Availability:

- Windows (2000-XP-2003)
- Linux : RedHat ES 3
RedHat ES 4

Media and Codecs:

- G.711 μ -Law, A-Law
- G.729A
- G.723.1
- GSM 6.10
- RFC 2833 (DTMF)
- Codec Passthrough

Audio Encoding:

- WAV
- RAW (G.711 Headerless)

Signaling, Call Control:

- SIP
- SIP + VXML
- Intel R4/Global Call/HMP
- VXML Objects (Outbound)

Licensing:

- Individual license for a host
- License manager with floating licenses

System Requirements:

- CPU 1.0 GHz Or Greater
- Memory 512 MB or more
- Storage 1 GB or as required for media storage